

**GOVERNMENT OF THE DISTRICT OF COLUMBIA  
PUBLIC EMPLOYEE RELATIONS BOARD**

In the Matter of:	)	
	)	
American Federation of Government	)	
Employees, AFL-CIO,	)	
	)	
Petitioner,	)	
	)	PERB Case No. 02-RC-03
	)	
and	)	Certification No. 128
	)	
Office of the City Administrator,	)	
Mayor's City Wide Call Center,	)	
	)	
Agency.	)	
	)	
	)	
	)	

**CERTIFICATION OF REPRESENTATIVE**

A representation proceeding having been conducted in the above-captioned matter by the Public Employee Relations Board (Board), in accordance with the District of Columbia Comprehensive Merit Personnel Act of 1978 (CMPA), the Rules of the Board and an Election Agreement executed by the parties, and it appearing that a majority of the valid ballots have been cast for a representative for the purpose of exclusive recognition;

Pursuant to the authority vested in the Board by D.C. Code Section 1-605.02 (2) and Section 515.3 of the Board Rules;

**IT IS HEREBY CERTIFIED THAT:**

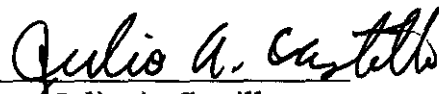
The American Federation of Government Employees, AFL-CIO, has been designated by the employees in the unit described below as their exclusive representative for the purposes of collective bargaining over terms and condition of employment, including compensation, with the named employer.

Unit Description:

All customer service specialists employed by the Office of the City Administrator, Mayor's City Wide Call Center; excluding managers, confidential employees, supervisors, employees engaged in personnel work in other than a purely clerical capacity and employees engaged in administering the provisions of Title XVII of the District of Columbia Comprehensive Merit Personnel Act of 1978, D.C. Law 2-139.

**BY ORDER OF THE PUBLIC EMPLOYEE RELATIONS BOARD**  
**Washington, D.C.**

October 10, 2003

  
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Julio A. Castillo  
Executive Director